

[0051] In one embodiment, the smart search engine is a meta-search engine that searches multiple repositories and data types with a single query such as askOnce™, which is commercially sold by Xerox Corporation. In another embodiment, the smart search engine is a meta-search engine that includes methods for performing and improving meta-searches as disclosed in U.S. Patent Application Serial No. 10/262,614 (now U.S. Patent No. 6,829,599), entitled "Method And System For Improving Answer Relevance In Meta- Search Engines" (Attorney Docket No. D/A1471), which is hereby incorporated herein by reference.